



Fiat U.S.A., Inc.

Mr. Larry Zogby  
RDS Delivery Service  
436 East 11<sup>th</sup> Street  
New York, NY 10009

Dear Larry,

As you may have noticed we have started to take advantage of your services. The feedback received from individuals is very positive. Everyone is extremely impressed with the reliability of RDS and the courteous service received.

Once again thank you for your time and for assuring a smooth transition.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rita Bonura".

Rita Bonura  
Assistant to the President