



RDS DELIVERY SERVICE
436 EAST 11 STREET
NEW YORK NY 1009

Dear Larry,

From the entire New York City Region 4 we would like to extend our deepest thank you for an outstanding job and assistance with our Peak Season 2004.

DHL was part of the largest merge in the transportation industry. We integrated with Airborne and closed several of our local station.

RDS and staff were recruited as a temporary resource for extra help through the holidays. Your aggressive staff was able to mirror our delivery expectations and allowed us to service our customers through our integration process.

Your office staff was able to assist us with all our data entry needs and allow customer service support.

We hope to continue a long relationship with you and your company as your company stands behind Service, Integrity, and Customer Service.

Please extend our Thanks to your staff as well.

Thank you,

The DHL staff from Region 4.